Jukka S. Rannila OPINION 1 (19)

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1 TO: <u>CNECT-G1-HLG@ec.europa.eu</u> 2 TO: CNECT-G1-REGULATORS@ec.europa.eu 3 4 Public consultation on the independent report from the High Level Group on Media Freedom and Pluralism 5 6 Public consultation on the independence of audiovisual regulatory bodies 7 8 **European Commission** 9 Directorate- General for Communications Networks, Content and Technology (CNECT) 10 Unit G1 11 Office BU25 05/181 B - 1049 Brussels 12 13 14 Opinions about media freedom and pluralism, also about independence of audiovisual 15 regulatory bodies 16 17 This Opinion is joint answer to the following consultations: 18 19 Public consultation on the Independent Report from the HLG on Media Freedom and 1) 20 Pluralism Public consultation on the independence of the audiovisual regulatory bodies 21 2) 22 23 First of all, a lot of thanks to the Directorate- General for Communications Networks, Content and Technology (CNECT) for organising this very important consultation. 24 25 This opinion represents an opinion of an individual citizen, not any legal entity. 26 27 28 This opinion does not contain: 29 any business secrets 30 any trade secrets any confidential information. 31 32 33 This opinion is public. 34 35 The European Commission Directorate- General for Communications Networks, Content and Technology (CNECT) can add the PDF file of this opinion to a relevant web page(s). 36 37 38 Annex 2 holds information about disclaimers and copyright. 39 40 Best Regards, 41 42 Jukka Rannila

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44 45 citizen of Finland

signed electronically

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#### The reference pages

1)

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The mentioned reference pages (on 10 June 2013 those web pages were accessible) are following:

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Public consultation on the Independent Report from the HLG on Media Freedom and Pluralism

http://ec.europa.eu/digital-agenda/en/public-consultation-independent-report-hlg-media-freedom-and-pluralism

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Public consultation on the independence of the audiovisual regulatory bodies <a href="http://ec.europa.eu/digital-agenda/en/public-consultation-independence-audiovisual-regulatory-bodies">http://ec.europa.eu/digital-agenda/en/public-consultation-independence-audiovisual-regulatory-bodies</a>

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## Digitalisation of everything / Consequences

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This Opinion is mostly about the consequences of digitalisation (of everything), and about the direct and indirect consequences for the "traditional" and "new" media.

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#### The (information) systems landscape

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It can be said, that the media (information) systems landscape is in constant flux because of digitalisation (of everything). For the purposes of this Opinion, we make the following distinctions for the information systems:

71 72 privately owned information systems (IS)
publicly owned information systems (IS).

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81 82 More IDs and IDs is one of the consequences of digitalisation (of everything). The ID is identifier in an information system. Examples of these identifiers are following:

75 in an information system. Examples of these ident
 76 1) Facebook ID for individual person

- 2) Facebook ID for individual up-dates of indivuals
- 3) Data Universal Numbering System (D-U-N-S)
- 4) Reuters Instrumens Codes (RICs)
- 5) Social security number / ID for individual citizens in the European Union member states
- 6) Business Identity Code code for a company in the European Union member states
- 7) A value added tax number for a company in the European Union member states.

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In the European Union level there is two interesting examples of creating YET another ID for an information system:

- A) REMIT Registration Format
- B) Registry options to facilitate linking of emissions trading systems

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I answered to those consultions (A and B) and in the Annex 1 there are links to the answers /

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opinions of those consultations. In both cases there was need to register actions of private and/or public activity of private and/or public communities.

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The examples of private IDs (Facebook IDs, Data Universal Numbering System (D-U-N-S), Reuters Instrumens Codes (RICs)) show, that persons and/or communities can use or even demand of using IDs from privately owned information systems.

Social security numbers and tax identifier codes are examples of publicly owned information system, and use of public IDs have spread to several private systems. E.g. in Finland the social security ID is so prevalent, that the private companies can possibly combine information from numerous private information systems. Naturally these combination effort raise serious questions about the rules and regulations of combining information private information systems.

A tax identifier code and value added tax number for a company in the European Union member states are also examples for widespread public ID. E.g. in Finland Finnish Business Information System actually combined three previous register together, and the current Business Identity Code have spread to the usage in several private and public systems.

#### Why use so much text for a simple issue?

The current reality is, that there will be more and more IDs, since digitalisation of different areas will result new IDs and/or combination of new and old IDs.

 Another aspect of these public IDs are, that they can demand very comprehensive amount of international diplomacy. An example is the International Registry pursuant to the Luxembourg Protocol to the Convention on International Interest in Mobile Equipment on Matters specific to Railway Rolling Stock (the Luxembourg Protocol) <sup>1</sup>. The mentioned agreement has been signed by the European Union, and the ratification process in underway.

The creation YET another public ID is not always organised by the European Union, and in some cases the European Union (and member states) just have to accept the reality of some of those public IDs – in some cases even private IDs are the norm. The Reuters Instrumens Codes (RICs) is an example of a near monopoly situation, and some of current private IDs might constitute (near) monopoly situations. Naturally, (near) monopolies can be assessed by the Competition Directorate-General, and it will be interesting to see possible new cases related to private IDs.

## A free and pluralistic media to sustain European democracy?

The Report of the High Level Group on Media Freedom and Pluralism contains many interesting recommendations (30), and in this Opinion will give will give a reasoned opinions just to some questions / recommendations.

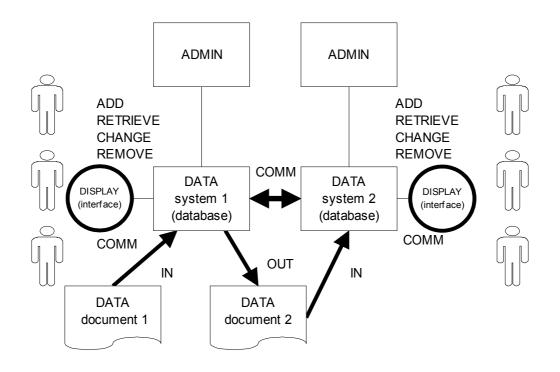
<sup>1 &</sup>lt;a href="http://www.unidroit.org/english/conventions/mobile-equipment/main.htm">http://www.unidroit.org/english/conventions/mobile-equipment/main.htm</a> (Convention on International Interests in Mobile Equipment (Cape Town, 2001)

#### 134 Documents → Databases → IDs → Combination of IDs → Information services

In the following figure is a simplification of information technologies.

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- There some basic functions:
- 141 ADD data
  - RETRIVE data
    - CHANGE data
    - REMOVE data
      - ADMISTATION of a system.

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- These functions use/change/etc. data in two forms:
  - DOCUMENT
  - DATABASE.

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Like the figure indicates, the documents can actually change to the database information in a database; the results is naturally new IDs and new databases.

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The data is consumed/used/etc. by the humans, and their internal mental world can change the consumed/used/etc. information. This means, that for some persons the data transmitted with the help of database IDs means something or nothing.

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Humans use different displays and computer use different interfaces, e.g. a mobile device can access data in an database with an interface, and then the data is converted to the mobile device

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## The general aim: pursuit for the truth / truth-seeking

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The consultations (about the media freedom and bluralism and about independence of audiovisual regulatory bodies) are interesting examples for protecting the truth-seeking endeavours. The truth is, that misinformation can spread nowadays instantly around the Internet. Therefore, the truth-seeking endeavours are facing yet another problem, i.e. distortion by the general misinformation.

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There are some interesting examples of truth-seeking endeavours organised outside the European Union:

- 170 Union: 171 \* PolitiFact <sup>2</sup>
  - \* PolitiFact Australia <sup>3</sup>
  - \* FactCheck.org 4
  - \* The Fact Checker <sup>5</sup>.

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It can be said, that PolitiFact has a reputational brand, and the brand is now expanded to Australia. All these four examples are organised differently. (e.g. a foundation, a private company). Also, there a some (non-profit) institutions supporting investigative journalism. Naturally, there are different site for leaking different classified material to the public, e.g.

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- \* Wikileaks 6
- \* Leak Directory 7.

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The aim is the same with different organising modes: serious truth-seeking.

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In this Opinion, I will not give a qualitative analysis for the examples; the general note is, that some of those services can be very controversial depending on the situation.

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#### What is the problem then?

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In the following figure is a general conception of combination of real-time information systems and more slow information systems. Generally speaking, a simple addition for a information system can be result a real-time avalanche of updates to large amount of information systems.

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There is the real-time problem for truth-seeking organisations/endeavours with real-time challenge(s). Who will prevail: the truth-seeking organisations/endeavours or misininformation distributors?

<sup>2 &</sup>lt;a href="http://www.politifact.com/about/">http://www.politifact.com/about/</a>, About PolitiFact

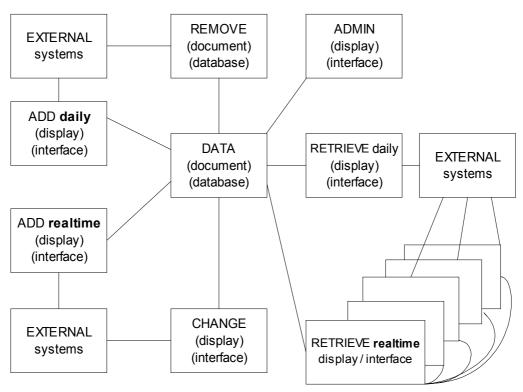
<sup>3 &</sup>lt;a href="http://www.politifact.com.au/">http://www.politifact.com.au/</a>, PolitiFact Australia

<sup>4</sup> http://www.factcheck.org/, FachCheck.org

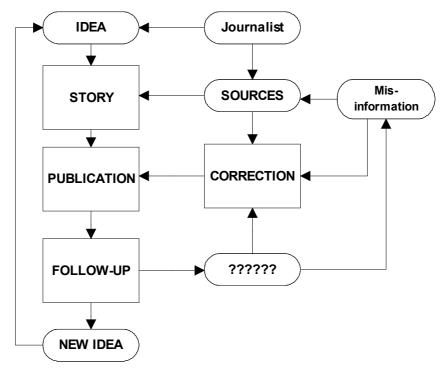
<sup>5 &</sup>lt;a href="http://www.washingtonpost.com/blogs/fact-checker">http://www.washingtonpost.com/blogs/fact-checker</a>, The Fact Checker / Washington Post

<sup>6 &</sup>lt;a href="http://wikileaks.org/About.html">http://wikileaks.org/About.html</a>, About WikiLeaks

<sup>7</sup> http://leakdirectory.wikispaces.com/, directory of leak sites



The next figure is a simple conception of a journalistic publication: from an idea to another idea. In the middle there is the publication of a story. The problem nowadays is the follow-up of a story, and the possibility for the misinformation in several stages. Also, the correction process for a story might be flawed, since the misinformation distribution is always a challenge.



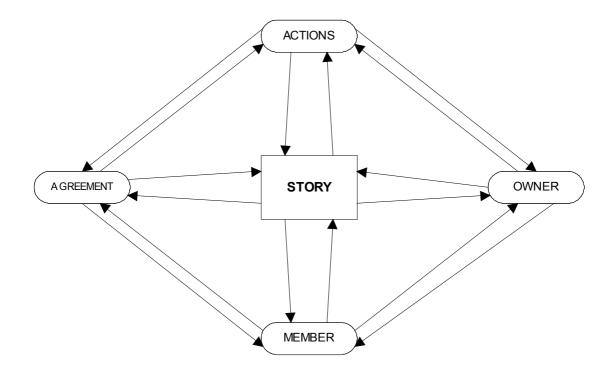
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The challenge can be described in an another way. A story can have following stakeholders:

- a story is made and owned by some actors
- a story can have information about several actors, i.e. members of a story
- a story is distibuted with an agreement, e.g. a newspaper is an agreed form of distribution of a story.



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Who has the responsibility to for making corrections and mitigating previous and following misinformation (related to a story)? In practical reality, there is a numerous amount of actions for a simple story between different stakeholders. Like said before, everything can be almost/mostly digital, and therefore almost/totally real-time.

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## Voluntary and non-voluntary actions?

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In the consultation documents there are numerous proposals for:

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- European Union (Commission in specific)
- (national) competition authorities
  - (national) media councils
  - journalists
  - different media organisations
  - educators

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All these recommendations seems to be well-intended and some are even applaudable. The conclusions from previous explanation is, that is a single story has a large amount of stakeholders,

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who need highly-detailed information of a specific story.

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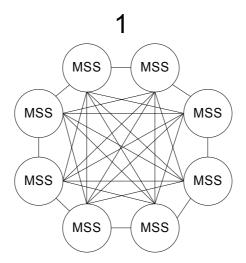
#### National level?

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It can be concluded, that a specific story in the national in a member state is actually distributed in several systems in a member state. Different member state systems (MSS) are then integrated in different layers. In other words, the original is distributed totally and partially to several systems.

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Like said before, one (or more) of the systems can be a special system for correcting the misinformation distributed in different stories.

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In the national level (member state) there is is a need at least for the following information:

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256 On the other hand, the misinformation can spread also, and there could be the following information:

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clear identifier for an original story original story without modifications

modification(s) added later to the original story

originator(s) of a story

factual references of a story

original distributor of a story

members (persons / communities) in a story

references to previous story / stories

clear identifier for the found misinformation

original (misinformation) story without modifications

modification(s) added later to the original (misinformation) story

originator(s) of a (misinformation) story

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• factual references of a (misinformation) story

- non-factual references of a (misinformation) story
- original distributor of a (misinformation) story
- members (persons / communities) in a (misinformation)story.

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Naturally, there has to be identifier for person / community, who / which has made a evaluation of a story and the amount of misinformation in a story. Therefore some more additions:

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• person / community responsible for evaluating the amount of misinformation in a story.

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It can be said, that depending on the situation in a specific member state, misinformation distributing efforts are covered rather fast. E.g. in Finland different media actors are quite eager to point mistakes in stories provided by other media actors.

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#### Need for another group of different IDs in the national level?

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Unfortunately, the proposals made before mean yet another problem with different IDs. Do we need following IDs:

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- national IDs for different communities?
- national IDs for different persons?
- national IDs for different factual stories?
- national IDs for different non-factual stories?

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In the case of Finland, some of the base registers <sup>8 9</sup> can be used very widely for pinpointing a specific community. On the other hand, using social security numbers for pinpointing a specific person would constitute several problems. The problem would be also following:

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- different national media organisations have different IDs for stories
- different national media organisations have different IDs for communities
- different national media organisations have different IDs for persons.

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Naturally, this situation leads us to the "Clearing House" solutions, where different IDs are compared, evaluated, cross-referenced, etc. The "Clearing House" then gives its own ID for general consumption. The following figure gives an idea of the "Clearing House" solution, which means one-to-many relations.

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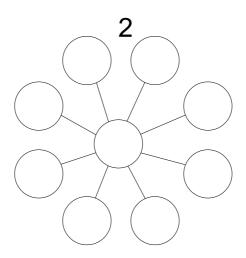
<sup>8</sup> http://www.prh.fi/en.html, National Board of Patents and Registration of Finland

<sup>9 &</sup>lt;a href="http://www.ytj.fi/english/">http://www.ytj.fi/english/</a>, Joint business information system of the National Board of Patents and Registration and the Tax Administration

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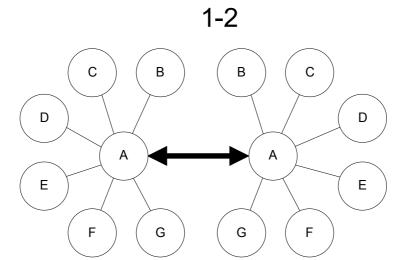


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The practical reality is, that different "Clearing House" solutions can be combined, and therefore the original IDs are hided.

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#### **EU-wide level?**

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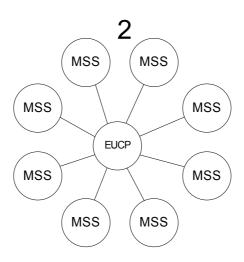
However, the news cycle (factual and non-factual) does not follow neatly or easily the national borders between member states. A story revealed is global by nature in our globalised world.

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This leads to the question of a European Contact Point (EUCP) for different member state systems (MSS); also it can be said being a "Clearing House".

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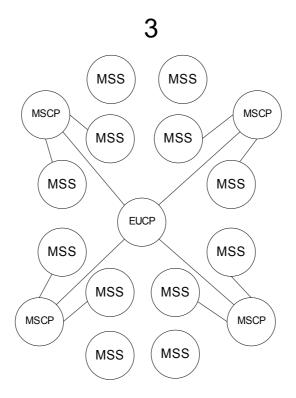
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In the current situation, European Union member states (and some co-operation states) have their own internal IDs for several information systems. Also, the members states organised as a federation have their own internal problems with state-level IDs.

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On the other hand, there are some working examples of joined or federated EU-wide registers. However, the amount of administration and needed legally binding agreemens is considerable.

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The solution can be, that member states have own Member State Contact Points (MSCP) and

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differet state level systems are combined gradually. Then the member state system IDs can be used in the European Contact Point (EUCP).

334335 Global level?

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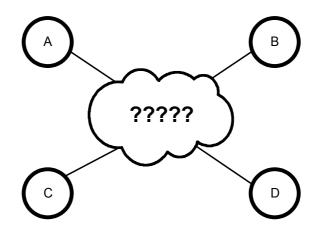
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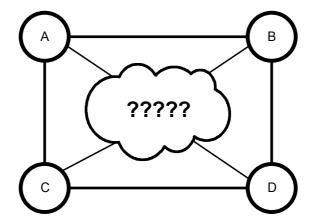
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337 The new buzzword is "Cloud Computing". Following figure is one conception of a cloud system.



In theory, a cloud can be an application, and the users just add data to the application, and there is no need to have local computing resources – e.g. "just have an internet conncetion". In this Opinion, the serious risks in "cloud" computing are not assessed.

In practical reality, EU-wide systems (e.g. A, B, C, D) can be joined together with one-to-one connections, and member state systems can be joided with one-to-many system (E.g. 27 systems → System A, etc.). Then these EU-wide systems (e.g. A, B, C, D) use "the cloud" with non-EU systems, which are relevant. In some cases, the global IDs are free to use. In some cases, there is fees for these global IDs.



An example <sup>10</sup> of different non-EU IDs is C-SPAN video library, where there is IDs for persons,

10 http://www.c-spanvideo.org/, C-SPAN video library

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events, orgnisations, etc. On the other hand, e.g. European Commission has very vast amount of material, which have different IDs, and those services are usable with different information technologies. Similarly, several other EU institutions provide material with different IDs, and their usage is free world-wide.

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# What should be done by the European Commission?

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What can be said about:

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1) media freedom and pluralism

364 2) independence of audiovisual regulatory bodies.

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It can be said, that the European Union must protect media freedom and pluralism. Also, independence of audiovisual regulatory bodies must be protected by the European Union.

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The main issues addressed in this Opinion are:

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- 1) The challenge of real-time misinformation
- 2) Mitigating the real-time misinformation with different IDs for (inter alia) stories, actor, factual informat, misinformation
- 3) The problem of layered IDs nationally, EU-wide and globally
- 4) Some solutions for layered IDs.

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It can be said, that there will be several formats / standards, which can be e.g. 1) free and public, 2) private and commercial, 3) not standardised, 4) standardised, 5) national, 6) international, 7) official, 8) non-official, 9) obsolete. And naturally there are several combinations (1 to 9).

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Therefore, the work of the European Commission is following:

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- 1) Follow the standards / formats landscape in the media landscape
- 2) Encourage usage of public and free standards in the media landscape
- 3) Possible fund and advise the development of public and free standards in the media landscape
- 4) Assess the situation with private and commercial IDs in the media landscape
- 5) Possibly enforce some opening the usage of interfaces private and commercial IDs in the media landscape (cf. RICs case)
- 6) Active co-operation with global partners, who provide different IDs in the media landscape

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#### 1) First example of possible activity for the European Commission

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I have urged earlier the European Commission (different Dgs) to increase usage of 11 12 RSS feeds.

<sup>11</sup> http://en.wikipedia.org/wiki/RSS, RSS, Wikipedia article

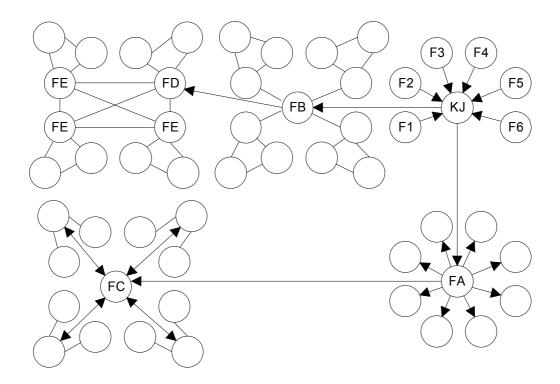
<sup>12</sup> http://www.rssboard.org/rss-specification, RSS 2.0 Specification

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One way of supporting media freedom and pluralism is the usage of RSS feeds from several informations services. European Commission could work with different stakeholders for converting their own internal feeds to public RSS feeds.

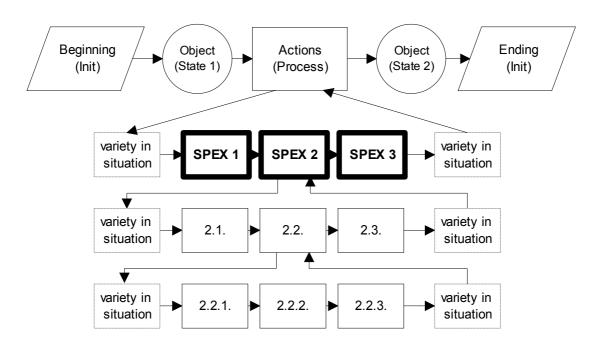


Generally speking, there are numerous non-RSS feeds provided by different information systems. The European Commission could assess the situation, and it could fund the conversion work for some information systems.

Like indicated in the previous figure, different informations systems are tightly integrated, and the feeds (e.g. formats F1-F6, FA, FB, FC, FC, FD) between systems can be non-standard, i.e. non-RSS.

#### 2) Second example of possible activity for the European Commission

Previously, there was is a simple conception of a journalistic publication: from an idea to another idea, and in the middle there is the publication of a story. In the following figure, there is simple process model from beginning to ending.



Generally speaking, informations system need in some points highly detailed information, and in some cases this information is given by people using displays.

The European Commission could work with global and regional partners for creating standardised user interfaces (SPEX) for different stakeholders. These standardised user interfaces (SPEX) could then be implemented by different information systems.

An example for this kind of standardised user interfaces (SPEX) could be "a citizen interface" for reporting inaccuracies in a published story, i.e. the "a citizen interface" for reporting inaccuracies in story would be the same or almost the same in different systems regardless of the technological measures. These standardised user interfaces (SPEX) could be developed in different contest and/or consultations.

#### 3) Third example of possible activity for the European Commission

Since the European Union is a multi-lingual community, the question of language is important.

The European Commission could work with global and regional partners for publishing linguistic versions of some important texts in different information systems. Generally speaking, just English versions of texts in some information systems might not be feasible. The developers some information systems could be very interested to have linguistic versions for their information services, but they dont have resources to do that.

One option is, that the European Commission funds the translation work of some important information systems, and then collects the funded amount of money is collected gradually back, e.g. yearly basis. Naturally, there has to be serious assessment of this approach, but in some cases an

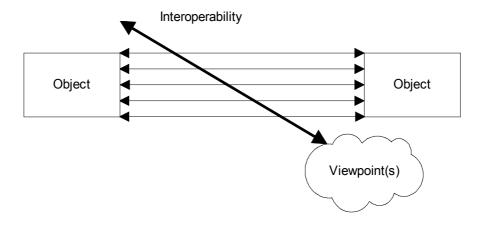
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important information systems can be developed with minimal resources, even though the usage of that system can be global.

#### 4) Fourth example of possible activity for the European Commission

The previously mentioned need for standardised formats and standardised user interfaces is just one part of the interopebility in different information systems. There are several other viewpoints with interoperability and with interoperability layers.



The consultations most likely will result several ideas and/or idea for securing media freedom and pluralism. The commission could publish a work program based on the results of these two consultations. The publish work program should be divided to some layers:

- 1) Technological layer
- 2) Data layer
- 3) Information layer
- 4) People layer

 The easiest layer is naturally the technological layer, and the standardisation in that area can be very fast. In the data layer there can be competing ideas for different IDs, can those proposals should be assessed with different stakeholders. The information layer is about understanding the received data - hopefully in the correct / original form. The European Commission can (once more) provide auspices for multi-lingual understanding. The people layer is the hardest layer, since we are very accustomed to certain models.

#### Good luck !!!!!!!

This Opinion is quite limited, and probably other opinions will result some constructive ideas.

- 478 Jukka Rannila
- 479 citizen of Finland

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480 481 **ANNEX 1** 482 483 My opinions to the previous and relevant consultations – there consultations were mostly organised by the Commission of the Europan Union. 484 485 486 General page to all consultations – both in English and in Finnish: 487 http://www.jukkarannila.fi/lausunnot.html 488 489 490 EN: Opinion 1: Review of the rules on access to documents http://www.jukkarannila.fi/lausunnot.html#nro 1 491 492 493 EN: Opinion 2: Schools for the 21st Century 494 http://www.jukkarannila.fi/lausunnot.html#nro 2 495 496 EN: Opinion 3: The future of pharmaceuticals for Human use in Europe- making Europe a Hub for 497 Safe and Innovative medicines 498 http://www.jukkarannila.fi/lausunnot.html#nro 3 499 500 EN: Opinion 5: Consumer Scoreboard, Questionnaire for stakeholders http://www.jukkarannila.fi/lausunnot.html#nro 5 501 502 503 EN: Opinion 6: Consultation on a Code of Conduct for Interest Representatives 504 http://www.jukkarannila.fi/lausunnot.html#nro 6 505 506 EN: Opinion 8: European Interoperability Framework, version 2, draft http://www.jukkarannila.fi/lausunnot.html#nro 8 507 508 509 EN: Opinion 9: CAMSS: Common Assessment Method for Standards and Specifications, CAMSS proposal for comments 510 511 http://www.jukkarannila.fi/lausunnot.html#nro 9 512 513 EN: Opinion 15: Collective Redress http://www.jukkarannila.fi/lausunnot.html#nro 15 514 515 EN: Opinion 17: Opinion to Antitrust Case No. COMP/C-3/39.530 516 517 http://www.jukkarannila.fi/lausunnot.html#nro 17 518 519 EN: Opinion 18: Opinion Related to the Public Undertaking by Microsoft http://www.jukkarannila.fi/lausunnot.html#nro 18 520 521 522 EN: Opinion 19: Official Acknowledgement by the Commission 523 http://www.jukkarannila.fi/lausunnot.html#nro 19 524

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525 526 EN: Opinion 20: SECOND Opinion Related to the Public Undertaking by Microsoft

527 <u>http://www.jukkarannila.fi/lausunnot.html#nro\_20</u> 528

529 EN: Opinion 21: Opinion about the European Interoperability Strategy proposal

530 <u>http://www.jukkarannila.fi/lausunnot.html#nro\_21</u>

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- 532 EN: Opinion 23: Public consultation on the review of the European Standardisation System
- 533 <a href="http://www.jukkarannila.fi/lausunnot.html#nro">http://www.jukkarannila.fi/lausunnot.html#nro</a> 23

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- 535 EN: Opinion 27: Public Consultation on the Modernisation of EU Public Procurement Policy
- 536 http://www.jukkarannila.fi/lausunnot.html#nro 27

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- 538 EN: Opinion 28: Consultation on the Europe 2020 Project Bond Initiative
- 539 http://www.jukkarannila.fi/lausunnot.html#nro 28

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- 541 EN: Opinion 30: Internet Filtering
- 542 <a href="http://www.jukkarannila.fi/lausunnot.html#nro">http://www.jukkarannila.fi/lausunnot.html#nro</a> 30
- NOTE: Organised by the European Committee for Standardization (CEN) <sup>13</sup>

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- 545 EN: Opinion 32: COMP/C-3/39.692/IBM Maintenance services
- 546 <a href="http://www.jukkarannila.fi/lausunnot.html#nro">http://www.jukkarannila.fi/lausunnot.html#nro</a> 32

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- 548 EN: Opinion 34: REMIT Registration Format
- 549 <a href="http://www.jukkarannila.fi/lausunnot.html#nro">http://www.jukkarannila.fi/lausunnot.html#nro</a> 34
- NOTE: Organised by The Agency for the Cooperation of Energy Regulators (ACER) <sup>14</sup>

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- 552 EN: Opinion 35: Exploiting the employment potential of the personal and household services
- 553 http://www.jukkarannila.fi/lausunnot.html#nro 35

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- 555 EN: Opinion 37: CASE COMP/39.654 Reuters instrument codes
- 556 <a href="http://www.jukkarannila.fi/lausunnot.html#nro">http://www.jukkarannila.fi/lausunnot.html#nro</a> 37

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- 558 EN: Opinion 39: Registry options to facilitate linking of emissions trading systems
- 559 http://www.jukkarannila.fi/lausunnot.html#nro 39

<sup>13 &</sup>lt;a href="http://www.cen.eu/">http://www.cen.eu/</a> (Accessed 2 July 2012)

<sup>14</sup> http://www.acer.europa.eu/ (Accessed 2 July 2012)

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561 **ANNEX 2** 

562 **DISCLAIMERS** 563

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<sup>15</sup> Based on the Finnish three-party system there is a phenomenon called extreme-centre in Finland. The 2011 parliamentary elections in Finland challenge the three-party system, since three "old" parties were not traditionally as the three largest parties. The is now a "new" party as the third largest party. We all must remain being interested about this new development in Finland.